## Policy Summary Participation and Inclusion



At Assist Community Services each person is encouraged and supported to contribute to social and civic life in their communities in the way they choose.

## What does this mean for participants?

- Each person is actively encouraged and supported to participate in their community
- Assist Community Services will strive to develop connections with the community and other organisations to promote opportunities for active and meaningful participation
- Assist Community Services will strive to build opportunities to create an inclusive culture/environment in which differences and capabilities are recognised and value based
- Assist Community Services will support and encourage participants to identify how they can contribute to our service delivery through suggestions, feedback and advice
- Assist Community Services will support and encourage participants to identify how they would like to live their life, including how we can support this through our service delivery

## We will do this through:

- Individual planning meetings with participants every six months
- Annual Service User surveys
- Annual Participant/Family Forums or Reference Groups
- Informal conversations and ongoing feedback

More detailed information on our Participation and Inclusion Policy is available in our Policy and Procedures Manual

