

# Policy Summary

## Individual Planning and Outcomes



At Assist Community Services each person is supported to exercise choice and control.

### What does this mean for participants?

- Assist Community Services will always treat each person as an individual.
- Assist Community Services maximises person centred decision-making and places each person at the centre of his or her supports.
- Assist Community Services undertakes person centred approaches to planning to enable each person to achieve their individual outcomes.
- Assist Community Services encourages participants to utilise person centred tools and resources to develop support pathways to achieve their goals, dreams and aspirations.
- Assist Community Services ensures the participants and their family/carer are provided the choice to have as much choice and control when planning, developing, implementing and reviewing their support pathways as possible.
- Assist Community Services provides the participant and their family/carers with current and accessible information resources and services to help them make informed decisions and choices.
- Assist Community Services ensures that planning takes into consideration the culture, language, religious beliefs and priorities of all people.
- Assist Community Services ensures planning and service delivery takes into account the participant's right to the of risk. If required risks are managed using our risk management policy and framework.

More detailed information on our Individual Planning & Outcomes Policy is available in our Policy and Procedure Manual.



Assist Community Services

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